



We record & analyze communications

Unlocking Teams for External Communications with Compliance Recording



Legally Compliant Recording of All Media in Microsoft Teams with Recording Insights

Enabling Teams for customer interactions in regulated markets

Compliance recording is mandatory for external communication in regulated industries, like finance, public sector, and healthcare.

With Recording Insights you can enhance your Microsoft Teams experience with native compliance recording and analytics to fulfill legislations like MiFID II, Dodd-Frank, FCAC, Finma, and GDPR while using Teams in your customer interactions.

Market-leading Compliance with Recording Insights:



Native Teams App, certified by Microsoft



Meet all regulatory compliance requirements



Fast & easy onboarding requirements



Embedded in the Teams User Interface for a unified user experience



AI Policy Engine for automated risk management



User matching via Active Directory



Capturing all media in Teams (voice, video, chat, screen & others)



Integrated to Dynamics 365 for an overview of conversation history



Azure geo-redundancy, any selectable region



Covers All Teams Phone options: Calling Plan, Direct Routing, Operator Connect and Teams Phone Mobile



Transcription and translation into 90+ languages



Use your MACC commitment to transact in the Azure Marketplace

30-Day Free Trial of Recording Insights

Schedule a demo and set up a free trial at: www.asctechnologies.com

About ASC Technologies

ASC is a worldwide leading provider of software and cloud solutions in the field of omni-channel recording, quality management, and analytics. We offer solutions for recording as well as AI-based analysis and evaluation of all communications - with full flexibility as a cloud service, on-premise or as a hybrid solution. Headquartered in Germany with subsidiaries in 14 countries and experienced system integration partners in over 60 countries, ASC is the #1 Europe-based player in its industry.



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